A Remarkable Journey ...
Today's Key Priorities: Keeping the Patient at the center of all we do

- Patient-Centric health care and health record by
  - Laying the groundwork for interoperability with standards, testing & certification
  - Facilitating broad implementation of health information exchange
- Patient Engagement by enabling patient
  - Access
  - Action
  - Attitude

New payment approaches are creating a strong business case for exchange

Source: Muhlestein, February 19th post on the Health Affairs Blog

Focus on INTEROPERABILITY in the Stage 2 Meaningful Use Criteria

FOCUS ON INTEROPERABILITY

- E-prescribing
- Transition of Care summary exchange:
  - Create & transmit from EHR
  - Receive & incorporate into EHR
- Lab tests & results from inpatient to outpatient
- Public health reporting – transmission to:
  - Immunization Registries
  - Public Health Agencies for syndromic surveillance
  - Public Health Agencies for reportable lab results
  - Cancer Registries
- Patient View, Download and Transmit to 3rd Party

Patient Engagement Back in the Day...

“The obedience of a patient to the prescriptions of his physician should be prompt and implicit. (The patient) should never permit his own crude opinions as to their fitness to influence his attention to them.”

- AMA’s Code of Medical Ethics (1847)

And Now...

“Patients share the responsibility for their own health care....”

- AMA’s Code of Medical Ethics (Current)

“Patients can help. We can be a second set of eyes on our medical records. I corrected the mistakes in my health record, but many patients don’t understand how important it will be to have correct medical information, until the crisis hits. Better to clean it up now, not when there’s time pressure.”

- Dave deBronkart (ePatient Dave)


Top Trend (Feb 22, 2013)

Healthcare Informatics

Top 10 Tech Trends: Picking the Patient into the Picture
![Image]

Open Notes:
A Win-Win for Patients & Providers

Access to Doctors’ Notes Aids Patients’ Treatment

![Image]

Geisinger: Better Data Quality

- Patients completed a medication feedback form prior to their office visit
- Key Findings
  - Patient response exceeded expectations
  - On average patients requested at least 2 changes per submitted form

![Image]

Focus on Consumer Access in the Stage 2 Meaningful Use Criteria

- Reminders for preventive/follow-up care provided
- Educational resources identified and provided
- Online access to personal health information (portal, PHR)
- Visit Summaries provided
- Patients can send secure messages to their provider
- Patients can View, Download and Transmit to 3rd Party

![Image]

Consumer Blue Button Pledge Program (www.healthit.gov/pledge)

Over 450 organizations have Pledged to provide access to personal health information for 1/3 of Americans...

![Image]

The Right to Access Health Data

- HIPAA ensures the right to Access Your Health Information (Office of Civil Rights) - electronically
- Right to Amend/Correct Your Health Information

![Image]
### The biggest challenges in our future

- Advanced clinical processes
- Improved outcomes
- Data capturing and sharing

**Stages of Meaningful Use**

1. **Stage 1**
   - Privacy & security protections
   - Basic EHR functionality, unstructured data

2. **Stage 2**
   - Privacy & security protections
   - Structured data utilized
   - Enhanced access and continuity
   - Care coordination

3. **Stage 3**
   - Privacy & security protections
   - Care coordination
   - Patient-centered care coordination
   - Evidenced based medicine
   - Patient self-management

### MU as a Building Block → "Meaningful Use of Meaningful Use"

- **Access to information**
  - Utilize technology
  - Transform health care

| Stage 1 MU | Stage 2 MU | PCMH | 3-Part Aim | P4P, ACO’s
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### Our National Quality Strategy

- Better Health for the Population
- Better Care for Individuals
- Lower Cost Through Improvement

### Thank you!

For more information, contact: judy.murphy@hhs.gov @JudyMurphyONC